

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th May 2018

In C.G.No:108/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri C. Chinna Munaiah,
S/o. Munaiah,
Palakonda,
Venkatagiri
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Venkatagiri Rural
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. Chata Chinna Munaiah of Palakondasatram (V) Venkatagiri (M) presented a complaint before this Forum during the Vidhyut Adalat conducted at Venkatagiri on 08.9.2017. The complainant has informed that he dug a new bore well and requested for providing transformer and AGL service connection.
2. The Respondent No.1 in his written submission has elucidated that the documents produced by the complainant at the time of registration of application for new AGL service connection are not registered documents and the complainant has also failed to produce Pattadar pass books or 10-1 Adangal and hence his application was rejected.
3. A personal hearing was conducted at the office of the SE/Operation/Nellore on 16.05.2018 and notices were sent to both the parties to attend for the hearing on the

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11/6/18

scheduled date at 11.00 A.M. The complainant has not attended for the hearing. Whereas the Respondents have attended and reiterated their averments.

4. When the complainant has been contacted over phone by the Secretary/Forum at 2.35. P.M. on 17.05.2018 the complainant has admitted that he has not produced the requisite documents at the time of registration of his application and also informed that he will register a fresh application along with the valid documentary evidences.
5. In view of the above, since the complainant himself has conceded that he has not produced the requisite documents, the complaint is disposed off with advice to register an application afresh with valid documents.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 29th day of May 2018

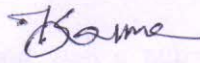
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Orders


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor,
Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.

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